Network Operations Center

Complete Security for Your Data and Networks

BalanceLogic understands the need to ensure complete security for our clients' data and networks. That's why our services are provided remotely from the Advanced Information Technology Center (AITC), a Class 4 SAS 70 Type II certified data center with an 18 - year record of 99.999% uptime. This state-of-the-art facility was designed to host and protect business-critical information technology systems with maximum security, survivability and efficiency.

- ✓ 24/7/365 equipment and staff availability

- ✓ Redundant systems for protection against any kind of failure

- ✓ Best in class change and problem management procedures

- ✓ Highly skilled IT professionals

- ✓ Continually upgraded technology and software

About the AITC

The 70,000 square-foot facility, located on 23 acres of secured grounds, is a hardened state-of-the-art facility representing the highest survivability and security available. Positioned on the second highest knoll in Jacksonville, Florida, 27 feet above sea level, the facility is well outside the 100-year flood plain. It is not located near a rail line, airport approach or departure route, or any known hazardous material sites. The actual building has been designed to withstand and structurally survive hurricane force winds. The facility's redundant commercial power, three independent generators, redundant air conditioning, uninterruptible power, and other systems are able to operate independently for up to 30 days at current occupancy levels. The building is outfitted with food, water, and bedding for 100 people for 30 days.

The BalanceLogic data processing environment is located in a contiguous, secure, access controlled portion of the center. Security sensors are installed above and below the walls surrounding the area to notify the 24x7 guard force if anyone tries to enter the partitioned are without proper authorization. Closed circuit TV cameras are linked to anti-tampering alarms at the security office and will continuously record and monitor the area.

Our Promise

BalanceLogic is committed to providing our data center clients with a highly reliable and secured environment for their critical business systems, the best service possible, and technology solutions that meet their data processing needs for all types of platforms. We consistently seek improvements that ensure the continual availability and responsiveness of our clients' information and communication technologies.

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