

# **Technology Services**

# **Information Technology Support & Solutions**

BalanceLogic Technology Services are based on the understanding of each client's needs. A sound and reliable infrastructure requires focus, expertise and resources. We build long-term relationships with our clients by providing customer service and attention to detail.

From Desktops to Datacenters, BalanceLogic Technology Services goes beyond just break/fix solutions. We can help stand-up, maintain, and support your entire organization.

#### **PROJECT SERVICES**

We provide cost effective based services. Before making a significant technology investment or developing a strategic direction, consider speaking with us. We will provide expert advice and help you avoid common costly mistakes.

#### **DESKTOP & SERVER SUPPORT**

Saving money and cutting costs is what every company looks at when planning or reviewing their technology vision. It may be your telecommunication costs, asset purchases, or just how to improve your workflow. Whatever the situation, BalanceLogic Technology Services can help you make the right decisions.

#### IT ASSESSMENTS & AUDIT SERVICES

Many small businesses can benefit significantly from our IT Assessments & Audit services to improve organization productivity, reduce costs, and get a handle on their technology assets and operations. During our assessment, we will work with you as we go through an extensive checklist to document and assess your technology environment. Once completed, we will make the necessary recommendations for change and improvement. Best of all, if you ask us to assist you with implementing our recommendations, the cost of the assessment will be deducted from the cost of those services.

#### **DATA RECOVERY SERVICES**

We provide fast and affordable data recovery services. We can recover data from failed RAID arrays, NAS devices, and PC & laptop IDE/SATA hard drives. When your data appears to be lost, inaccessible, or deleted, we can recover it for you. Our recovery services also include Microsoft Word and Excel files.

### **Technology Support Services**

- Desktop / Server Support
- Help Desk Management
- LAN/WAN Installation Support
- Asset Tracking and Management
- Technology Reporting & Analysis
- System Maintenance
- Policies, Procedures, Processes
- Software Implementation/Rollouts
- IT Project Support
- On-site & Off-site Support Options
- Network Assessments & Documentation
- Remote Network Monitoring

### **Technology Consulting Services**

- Strategic Planning / Budgeting
- Technology Recycling
- Asset Procurement / Management
- Technology Research
- Network Consulting
- Vendor Management
- Office Relocations

## **Used/Refurbished Technology Offers Huge** Savings and Reliability.

BalanceLogic is also your source for refurbished and pre-owned computer and networking equipment.

We can offer fantastic savings on a wide range of used and refurbished computers, networking equipment, and phones.



www.TechnologyOutlet.net







